



The Canadian Foundation for the Study of Infant Deaths
La Fondation canadienne pour l'étude de la mortalité infantile
"Bringing Hope and Life to Canadian Families"

Advanced Office Solutions
189 South Service Road
Grimsby, ON L3M 4H6

To Whom It May Concern:

On behalf of the Canadian Foundation for the Study of Infant Deaths (CFSID), I am pleased to write this letter of recommendation for Mariola Czarniak, our Regional Account Manager.

CFSID has been using Xerox equipment for the past few years. Mariola Czarniak was very helpful with assessing the needs for our newest equipment. She provided us with good options and informed us on the ways Xerox has helped other non-profit organizations improve operations and save costs on printing of colour documents. We chose the Xerox WC 7232 and are very happy with its functionality and performance. During the process of implementation of the new equipment, Mariola made sure she was present to answer any questions or concerns that we had. She also visits our office on a regular basis to ensure we are fully satisfied with the equipment and the customer service we are receiving. She is always reliable and very professional.

We truly appreciate Mariola's commitment to outstanding customer service and highly recommend Mariola Czarniak and Xerox Canada Ltd.

Sincerely,

Diane Pilon
Office Administrator
CFSID