

UNDERWRITERS ALLIANCE INC.

To Whom It May Concern:

Underwriters Alliance has been an AOS/Xerox client for close to a year and have found the Xerox Workcentre solution helps aid our every day office equipment needs. We would like to thank Chris Petis for recommending a full Xerox solution for our organization.

Like many other offices, before the Xerox solution was implemented, we found that we were going through our toner cartridges on our smaller printers quite often. Chris was able to perform a document assessment and we realized that we could save on our total expenditures per month by switching to a Xerox networked multifunction system for our office.

Chris' advice and response to questions has been timely and prompt. The Xerox Workcentre 5655 has met if not exceeded our expectations. Service and reliability are very important to our basic office equipment needs and through the Xerox service team we feel confident they can handle any issues if and when they arise in a timely manner.

We would not hesitate to recommend Chris/AOS and Xerox to any local businesses within the Hamilton Area.

Sincerely,



Barbara Fedak