

TRW Automotive

230 Louth St.
St. Catharines ON Canada L2R 7B5
Tel 905.685.1931
Fax 905.641.7322

Advanced Office Solutions
189 South Service Road
Grimsby, ON L3M 4H6



To Whom It May Concern:

This letter is to serve as a recommendation for Mariola Czarniak, your Regional Account Manager. We have had the pleasure of working with Mariola for the past couple of years now and we are very pleased with the Xerox hat we have leased throughout the years.

We have a number of Xerox machines, and we find that the reliability and customer service help our company to achieve our document management goals. Mariola Czarniak continually exceeds our expectations by delivering timely and quality service and always goes extra mile if we need additional help. She is always reliable and professional in any inquiries and responses to our questions. The service and the sales representative have shown capabilities by providing us with suitable solutions for our departments as well as how those solutions will benefit the company and provide a return on our investment.

Mariola's continual commitment to outstanding customer service by checking on us periodically is truly appreciated. We would highly recommend Mariola Czarniak and Xerox Canada Ltd. for your office equipment needs.

Regards,

A handwritten signature in black ink, appearing to read 'Jerry Brzuszek'. The signature is fluid and cursive, written over a white background.

Jerry Brzuszek
Purchasing Supervisor
TRW Canada Ltd.

TRW Canada Ltd.