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To Whom It May Concern:

This letter is to serve as a recommendation for Mariola Czarniak, your Regional Account Manager. I hope that it depicts her level of professionalism and excellence and sends the correct message out to anyone who is considering improvement of any office operations.

From our first meeting, Mariola's professionalism, dedication, and most of all, her passion for her work was most evident. She provided us with full office assessment and explained the newest trends in the office technology. As we wanted to wait with the purchase for few more months, Mariola was very understanding and asked me to keep her in mind if we were ever in need of new office equipment. Few months later our old photocopier broke and current vendor refused the further service on it. Mariola not only was very quick to respond to our request and provided us with desired recommendations but also arranged a loaner machine that helped us keep up with everyday operations.

Our new photocopier, Xerox WorkCentre 7232 is a very reliable colour multifunction device that not only helps us to provide a better service to our customers but also decreases our spending on colour cartridges for our small printers.

Mariola's dedication to excellent customer service and attention to detail allowed us to place the utmost confidence in her and Advanced Office Solutions. It is without hesitation that we would recommend, to anyone who is looking for any office equipment, look no further then to Mariola Czarniak - Advanced Office Solutions / Xerox Canada Ltd.

Regards,

A handwritten signature in blue ink, appearing to read "Frank Serravalle".

Frank Serravalle  
President  
Thorold Auto Parts & Recyclers