

THE SLEEP DISORDERS CLINIC
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To Whom it May Concern:

Our office has been customers of Advanced Office Solutions/Xerox Canada Ltd for the past few years. We are a sleep disorder clinic and have the need to scan and store our patient files in electronic format. With the help of our Xerox Workcentres this has made the process of storing and retrieving client information quite simple. Although we need to keep hard copy patient files for a number of years, we currently scan our patient files and save them as another means of safeguarding our patient information in case of emergency. Our current account representative is Chris Petis, and through his advice of our most recent solution we have seen our office increase its productivity through the help of the two Xerox Workcentres.

We have an excellent relationship with him and AOS in general. We depend on the Xerox machines on a daily basis and can't afford to have them down. It has been very reliable which given the volumes of copies, prints and scans we do, speaks to the quality and durability of Xerox equipment.

The service technicians know the machines and respond promptly. It is usually resolved the same day and if not it is certainly the next day or over the telephone. Chris Petis and everyone at AOS have given us excellent advice and service and have always delivered on what they promise. I am confident that should you give them an opportunity to review your needs that you will be as pleased as we have been.

If you are a clinic or doctor's office I strongly urge you to speak to Chris about one of Xerox's scanning solutions to fully understand what Xerox is capable of bringing to the table.

Thanks,

Christine Curzi
Office Administrator