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To Whom It May Concern:

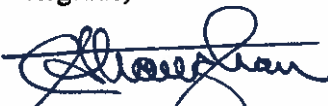
Re: Xerox/Advanced Office Solutions

Our law firm has been a customer of Advanced Office Solutions for many years. Through out those years we have been provided with excellent advice and service. Our current account representative is Chris Petis. Chris had the challenging task of stepping into the shoes of or previous representative who gave us many years of excellent service. Chris has more than filled those shoes and has also brought his own experience and style to the table. We have an excellent relationship with him and AOS in general.

We currently have 3 large Xerox photocopiers that have image scanning and fax capabilities built in to them. 2 are black and white and 1 is colour. We depend on these machines on a daily basis and can't afford to have them down. They have always been very reliable which given the volumes of copies, faxes and scans we do, speaks to the quality and durability of Xerox equipment. We could have had cheaper machines from other companies that are usually designed for "smaller" offices but I don't think we would have received the dependability and service from them that we have from Xerox and AOS team. Having said this, any machine or component will fail eventually and this is when the combination of Xerox and Advanced Office Solutions shines. The service technicians know the machines and respond quickly. It is usually resolved the same day and if not it is certainly the next day.

Chris Petis and everyone at AOS have always given us excellent advice and service and have always delivered on what they promise. I am confident that should you give them an opportunity to review your needs that you will be as pleased as we have been.

Regards,



Clayton Straughan
Administrator