



JBN Specialist Clinics

*Internal Medicine - Critical Care – Respirology – Geriatrics - Allergy – Immunology – Asthma - Bariatric Medicine
Health Clinics - Clinical Research - Cardiac Diagnostics*

Dr. W.A. Nlsker Dr. J.C. Berlingieri Dr. M. Messieh Dr. M. Cyr

Reference Letter

To whom it may concern,

It is my pleasure to write this letter serving as a reference for Advanced Office Solutions, aka AOS, with offices located in Grimsby, Ontario.

JBN Medical Diagnostic Services Inc. is a medical clinic, with internal medicine physicians running their specialist practice, a non-invasive cardiac diagnostic unit, clinical trials and an infusion centre. We run a network of 25 terminals and 2-5 remote users connected remotely at any time.

I was originally introduced to Simone Upham, Corporate IT Solutions Manager by our Xerox sales representative in the area. In the fall of 2008 we were looking for an IT company to redesign and rebuild our existing computer network. It is worth while noting our network was in bad shape, with an unreliable old server, we referred to as "time bomb" and no support systems in place.

After careful consideration given to all quoting companies, we decided to contract the services of AOS even though their quote was not the lowest one. In the process of site assessment and further negotiations I have come to know Simone and Darin Lawless, Senior System Administrator, as the consummate perfectionists, who take ownership of their jobs and pride themselves in delivering the best possible service. I would be amiss if I didn't mention Beata Lisek, IT Specialist, who brilliantly setup our GFI network fax solution and spent time, well outside of regular hours, to troubleshoot and make sure it was up and running properly.

I have observed this level of commitment to be shared by all employees of AOS: the managers, the technicians and the clerical support staff. They are a cohesive team of people with wide range of skills and talents, who work together to deliver on the commitment made to their customer. The attention to detail is painstaking, the responsiveness is outstanding. We can count on them 24/7 and we know we are getting top quality service.

Our goal of creating a network, which can operate trouble free with minimum of our involvement and at an affordable price, has materialized. I would not hesitate to recommend AOS services to any other business, regardless of size or needs, as I feel AOS has the expertise and the ability to tackle any project very well.

Please do not hesitate to contact me at 905-331-3977 or via email at margdubois@jbnmedical.com if I can be of any further assistance.

Yours truly,

Marg Dubois
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Marg Dubois, Clinic Operations
JBN Medical Diagnostic Services Inc

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