

GOEMANS APPLIANCES

Head Office 590 Nash Road North Hamilton, ON L8E 3M5
T 905.549.8669 F 905.548.5995

To: Whom it May Concern
Re: Mark Hirte, Advanced Office Solutions & Xerox Canada Ltd.

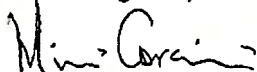
As a long time Xerox customer I would not hesitate to choose the combination of Advanced Office Solutions (AOS) and Xerox to supply our multifunction equipment and desktop printers. With 6 different locations and rapidly growing with varying needs AOS/Xerox have always catered to us and put us first.

We recently implemented a colour solution in our new office. With tight construction deadlines our representative Mark Hirte ensured we would have a smooth transition and eliminate the hassle and stress of the changes. Whether it is a small desktop printer or a large multifunction machine, I know I can always depend and rely on AOS to meet our needs.

The service team at AOS is superb always ensuring a prompt response or just popping by to check on things. The services technicians know the machines and the issues are usually resolved same day. Tom and Kirk are a pleasure to have on-site as they are courteous and respond quickly to minimize downtime. The combination of their superior service and products makes any office equipment decision a real "no-brainer".

I am confident that should you give them an opportunity to review your needs you will be as pleased as we have been.

Kind Regards,



Mimi Corsini
Executive Assistant
Goemans Appliances