



Design for a New Tomorrow

COUNSELLING FOR ADULTS IN ABUSIVE PARTNERSHIPS

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To Whom It May Concern:

This letter is to serve as a recommendation for Mariola Czarniak, your Regional Account Manager.

Mariola came to our office on the initial "cold call" introduced herself and the services provided by Advanced Office Solutions and Xerox Canada Ltd. As we were not in the position to replace any of our current equipment we deferred the appointment to later dates. Mariola was checking on our needs periodically and followed up with the phone conversations as needed. As she educated us on few solutions suitable for not-for-profit organizations, we were interested to see if we can replace older equipment without significant increase in costs. We are extremely happy that we switched our vendor and decided to go ahead with Xerox. Our new photocopier, Xerox WorkCentre 7232 is a wonderful machine that helps us to save time on printing and assembling every day documents. Mariola's dedication to excellent customer service and attention to detail allowed us to place the utmost confidence in her and Advanced Office Solutions.

We would highly recommend Mariola Czarniak and Advanced Office Solutions for your office equipment needs.

Regards,

Caron Hendry
Administrative Officer